

DRY CLEANING TECHNOLOGY CENTRE

C/O Christeys UK, Rutland Street, Bradford, West Yorkshire, BD4 7EA
Tel: 01274 393286, Fax: 01274 309143, E-mail: enquiries@dtc-ltd.com



CONTACT INFORMATION

Name			
Company name (if applicable)		Position	
Address		City	
County		Postal code	
Preferred contact number			
E-mail address			
Return address (if different to the above)			

ITEM INFORMATION

Item(s) enclosed			
Nature of the complaint			
Value of item		Age of item	
Has the item been cleaned before?	YES <input type="checkbox"/>	NO <input type="checkbox"/>	
Did the item(s) display any defects prior to cleaning? (i.e. staining/pre-existing damage)	YES <input type="checkbox"/>	NO <input type="checkbox"/>	Details

PROCESS INFORMATION

Has the item been cleaned?	YES <input type="checkbox"/>	NO <input type="checkbox"/>	
Process information (if applicable)	Perchloroethylene <input type="checkbox"/>	Hydrocarbon <input type="checkbox"/>	Other <input type="checkbox"/> Detail: <input type="text"/> Wet Clean <input type="checkbox"/>
Was any pre or post spotting carried out?	YES <input type="checkbox"/>	NO <input type="checkbox"/>	Details
Describe the cycle used. (Mild, drying temperature, net bag, etc.)			
Was a detergent added to the cycle?	YES <input type="checkbox"/>	NO <input type="checkbox"/>	Details
Finishing	PRESS <input type="checkbox"/>	CABINET <input type="checkbox"/>	OPEN FORMER <input type="checkbox"/> IRONING TABLE <input type="checkbox"/> Other: <input type="text"/>
Was any attempted rectification carried out?	YES <input type="checkbox"/>	NO <input type="checkbox"/>	Details

FURTHER INFORMATION

Please provide any further details which might be relevant to the complaint.	
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DISCLAIMER AND SIGNATURE

I certify that the answers given are true and complete to the best of my knowledge.
I acknowledge that DTC will not provide a report prior to receiving payment (not applicable to credit customers). DTC are not liable for any damage or losses resulting from items which have not been posted via special delivery.

Signature		Date	
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